

# Convenience Store Robbery Safety Talk



## Calm

If someone approaches you intending to rob the store, stay calm. This will undoubtedly be easier said than done, but it's critical to your safety. If you panic, the robber's adrenaline will rise even higher and lead to tragedy.

## Communicate

Listen to what the robber is asking you to do.

## Cooperate

No one expects you to be a hero in a robbery. Your safety and customers' safety in the store is the number one priority. Give the robbers what they want.

## Close and call

As soon as the robbers leave the building, lock the door and call 9-1-1. Once emergency personnel arrives, call your manager.

## Control

Once you're safe and the threat of robbery is over, take control of your emotions and surroundings. Do not conduct any business, and do not touch anything. If other customers are in the store, ask for their patience while you wait for the police to arrive. Do not give out any information except to police and company management.

